

Items of Evaluation	Implementation		Deviation and causes of deviation from Corporate Social Responsibility Best Practice Principles for TWSE/TPEX Listed Companies
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1. Has Accton conducted risk evaluation on the environmental, social, and corporate governance issues related to its operations based on the principle of materiality and established related risk management policies or strategies?	V	<p>Accton has a "Risk Management Procedure" in place, in which Accton regularly assesses risks and confirms the evaluation on each kind of risk on a yearly basis to effectively identify and control Accton's risks and risk management and subsequent improvement measures, with a view to reducing the risks to an acceptable level and ensuring smooth business operations.</p> <p>Information Security Policies</p> <ol style="list-style-type: none"> 1. Appropriate information security management organization has been established to maintain the normal operation of information security management system. 2. Information assets monitoring and controlling mechanism shall be established, and all employees (including regular employees or external persons appointed, such suppliers, part-time employees and consultants etc.) shall be under the responsibility and obligation to protect the information assets related to the business responsible by them to ensure the confidentiality, accuracy and availability of Accton Group's important information assets. 3. Employees shall perform work within proper scope, and only may be granted with the authority and information necessary for the completion of their work. 4. The personnel to be employed shall accept necessary evaluation and sign on relevant operation rules, and participate in information security education and training, so as to know that it is everyone's obligation to maintain and protect information security, which shall be implemented at daily work. 5. Continuous management mechanism shall be formulated and regular test and training shall be conducted to maintain its applicability. 6. The measures taken by Accton Group in respect of information security shall comply with the requirements specified in laws and Accton Group's information security policies; Formulation of and modification to all information security regulations or procedures shall follow and comply with information security management systems. <p>Information Security Targets</p> <ol style="list-style-type: none"> 1. The requirements specified in laws and regulations, the orders of competent authorities, the terms of the contracts signed with customers or the requirements for professional duties shall be met. 	No discrepancy

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		<p>2. Customer information shall be protected and kept to prevent intentional improper and unlawful use.</p> <p>3. Continuity and timeliness of rendering services shall be ensured.</p> <p>4. Accuracy and completeness of the information provided shall be ensured.</p> <p>5. In case of damage occurred to the rights and interests of related (interested) parties due to information security accident, response shall be made and it shall be handled appropriately.</p> <p>Specific measures:</p> <p>Accton Technology Corporation passed the international standard certification of CNS 27001:2014 (ISO/IEC 27001:2013) in 2016, and completed the re-inspection of information security certification every year and re-passed the verification in 2020, reaching the information security management process in line with international information security standards.</p> <p>Enhance the reliability of information equipment and network systems</p> <ul style="list-style-type: none"> ● Equipment hardware: We implemented power supply improvement plans for the information server room in the current year. We replaced the modular uninterruptible power supply system and strengthened the stability of power supply for the server room so that the servers can continue operations and that services are not interrupted due to external power outages. ● Network security: We purchased system scan and vulnerability analysis software in the current year and executed website vulnerability scans or penetration tests to cope with risks in the network environment and prevent damage or abuse of resources. We replaced firewall equipment for all external offices and implemented material upgrades for firewall equipment and terminal protection software at the headquarters to strengthen corporate network protection and security. <p>Accton implements the PDCA cycle for the information security management system and included the "Information Security Incident Reporting Procedures" into Accton's internal risk management system for regular reviews and evaluations. We also convene meetings of the "Information Security Promotion Committee" regularly each year to review the Information Security Policy with the aim of blocking potential information security threats, improving information security protection standards, reducing information security risks, and maintaining our commitment to providing high-quality services.</p> <p>Employee information security training courses are implemented to enhance Accton employees' awareness of information security and</p>	

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		<p>protection of trade secrets. All new employees are provided with information security training on a regular basis while current employees are required to take information security tests and information security courses each year. In addition, we invited information security consultants to provide lectures to employees in the current year and use education of real cases and information security news to enhance employees' information security awareness. They help employees understand that information security must be implemented in work and daily lives and that it is an indispensable part of the Company's operations.</p> <p>EHS Risk</p> <p>The company has put in place "Environmental planning procedure" to collect stakeholder information and identify EHS risks and opportunities.</p> <p>1. In terms of laws and regulations, GHG Check declaration is not required in accordance with the law, but the company, adhering to the vision of sustainable operation, completed external GHG verification in 2020. Specific measures are as follows:</p> <p>(1) Outsourcing guidance for the establishment of ISO14064-1:2018 greenhouse gas checking management system.</p> <p>(2) Developing the greenhouse gas check policy.</p> <p>(3) Declaration of completion of external GHG verification in the year 2020 and obtaining reasonable assurance level of GHG checking.</p> <p>2. In terms of energy consumption of the product: Accton adds environmental performance requirements to the procurement process, such as Prioritize the purchase of equipment with better environmental performance, including environmental protection label and save water label.</p>	
II. Has Accton set up full-time (part-time) units to promote corporate social responsibility, which is handled by senior management appointed by the Board of Directors,	V	In 2015, Accton established the "Corporate Sustainability Committee", a unit committed to promoting corporate social responsibility. The President served as the Chairman of the Committee, who is responsible for planning strategies and systems related to corporate social responsibility. Accton established Accton Cultural & Educational Foundation and Accton Art Foundation, which are committed to promoting charity activities with an aim to contribute to the society. Its operation and efficiency are reported to the Board of Directors regularly on a yearly basis. The implementation of the foundation in 2020 has been reported at the Board meeting date November 11, 2020. By the end of 2020, Accton Public Welfare Center has a total of 282 public welfare group members and 300,000 individual members. Through the website, public welfare groups can release information in real time,	No discrepancy

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which is reported to the Board of Directors?		making the platform a good place for public welfare information; online fundraising can be used through the website, so public interest groups will be able to help more vulnerable people; and the required materials and manpower can be raised through the website. In 2020, the total amount of donations to all public welfare organizations in Taiwan will be 31.21 million yuan through the website of Accton Public Welfare Museum; The implementation of Accton Culture and Education Foundation and Accton Art Foundation and their specific results will be reviewed in detail after the CSR Report of 2020 is issued.	
3. Environmental IssuesHas the Company set an environmental management system designed to industry characteristics?	V	According to the characteristics of the industry, Accton adopts the international ISO 14001 environmental management system. Adher to the business philosophy of respecting life, and deeply recognizes the importance of the limited and sustainable development of the earth's resources, the company implements the ISO14001 environmental management system, and completed the environmental management system ISO14001 in June 2017: 2015 revision verification [latest certificate valid on July 20, 2020 to July 10, 2022], and integrated into the internal management system and production activities, including the process, product and environment of the interrelationship.	No discrepancy
(II) Is Accton committed to improving the efficiency of utilizing various resources and using recycled materials with low impacts on the environment?	V	Accton reduces the use of raw and packaging materials as well as related substances through effective management. Accton starts from product design, improvement of energy efficiency and harmful substances and packaging reduction to cooperate with customer, and material and technology suppliers through R&D team and applies innovative thinking to develop more environmentally friendly green products. Waste management policy: Accton identifies and properly disposes waste in accordance with the Waste Disposal Act. All wastes are classified and sorted according to regulations and approved by the government for waste removal, disposal, transportation, treatment and reuse. Environmental protection and public welfare advance together: after classifying the resource waste, including iron and aluminum cans, plastic bottles, glass bottles, paper, etc., we will cooperate with charity organizations (relief agency) to clean up the recyclables; kitchen waste and waste cooking oil shall be processed and reused jointly by entrustment, so as to effectively protect the environment, recycle and reuse resources and support charity activities of public institutions.	No discrepancy

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(III) Has Accton assessed the potential risks and opportunities arising from climate change at present and in the future and taken related countermeasures?	V	Global climate has changed significantly, natural disasters such as floods, droughts, storms and blizzards are frequent, the intensity and influence scope of which are also gradually expanding and imposing significant risks in production reduction and suspension of the operation of enterprises. Therefore, in addition to purchasing relevant asset insurance and establishing an environmental management system that passes ISO14001, Accton has also formulated "Procedures for the Recovery of Suspended Operation", actively controls the manufacturers and customers in the supply chain and establishes relevant emergency response system, so as to quickly respond to disasters and minimize the impact on Accton. Accton considers the product lifecycle, and has always used low-pollution manufacturing and environmentally friendly consumables. In addition to the full adoption of the lead-free manufacturing process, the components of the product not only comply with the RoHS European Union environmental protection standard components, and Accton's products have also obtained RoHS certification, reducing the impact of the production and operation on the environment, as well as in line with international trends and customer expectations.	No discrepancy
(IV) Does Accton calculate the amount of greenhouse gas emission, water consumption, and waste production in the past two years and implement policies to cut down energy and water consumptions, carbon and greenhouse gas	V	<p>1. Accton has established "Environmental Planning Procedures" to collect interested party's information and identify risks and opportunities for environmental safety.</p> <p>In terms of laws and regulations: it is not required to apply for GHG checking declaration according to law, but the company, adhering to the vision of sustainable operation, is first inspected by the Bureau Veritas verification institution in 2020. In May 2020, the company completes the inspection and certification of the 2019 Organizable GHG checking management system ISO 14064-1:2018, and obtains the verification statement.</p> <p>At present, the main production sites are commissioned by the British Standards Institute (BSI) ISO 14064-1:2018 greenhouse gas certification; According to the results of the survey, the total emissions from Plant 1 / Zhonan in Category A are about 299.1594 tonnes of CO₂e and that in Category B are about 6005.4043 tonnes of CO₂e in 2019. The total water consumption is 57.02 thousand tons; The total amount of waste was 814.293 metric tons, and the total amount of waste recovered and reused was 696.591 metric tons, with a recycling efficiency of 85.5%.</p> <p>In terms of energy consumption of the product: Accton adds environmental performance requirements to the procurement process, such as Prioritize the purchase of equipment with better environmental performance, including environmental protection label and save water label.</p> <p>2. The target of greenhouse gas reduction: reduce 1% per year</p>	No discrepancy

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emissions, and waste production?		<p>Global climate has changed significantly under the influence of the greenhouse effect, natural disasters such as floods, droughts, storms and blizzards are frequent, the intensity and influence scope of which are also gradually expanding and posing potential risks to the sustainable operation of enterprises. In response, Accton has formulated a greenhouse gas policy and implemented the following measures:</p> <ul style="list-style-type: none"> ✓ Fully utilize electronic signing and approving procedures to reduce paper usage. ✓ Strictly manage the demands for power, as well as the lighting and air conditioning in idle areas. ✓ Control air-conditioning equipment, and adjust the start-up of main ice and water equipment according to the actual room temperature and production in factory. ✓ The ventilation and ventilation system of the basement is equipped with frequency converter and set timing control. ✓ Change air conditioning and air pressure systems into variable frequency controlled ones. ✓ Plan for and change the LED lighting systems in different areas. ✓ Update the air conditioning equipment with high energy consumption in different areas to increase energy efficiency and reduce loss. ✓ Replace old power systems and wiring to reduce energy consumption. <p>3. Treasure electric energy and water resources</p> <p>Accton reduces environmental impacts by monitoring changes in energy use and implementing energy conservation management. For Accton, outsourcing power is the only important type of energy consumption, which is composed of livelihood power consumption and factory equipment power consumption. Part of office lighting for livelihood has been replaced with energy-saving lamps and bulbs. But the factory service equipment uses energy-saving management. The source of water resources is tap water, which accounts for 50% of people's livelihood water and 50% of air conditioning water. The people's livelihood water part continues to replace the water-saving induction faucet to reduce the people's livelihood water consumption. Through the continuous promotion of various energy conservation management programs and advocacy, Accton hopes that it can more effectively save energy, recycle and utilize various resources, and save the use of electricity, energy and water resources in the future, so as to make contribution to the global climate change.</p>	

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4. Social Issues (I) Does the Company formulate relevant management policies and procedures according to relevant regulations and the International Bill of Human Rights?	V	<p>The Accton Group believed that trust, passion, courage, cooperation, perfection are the core value of technology and humanity. Employees are the most valuable assets of Accton.</p> <p>With regard to employee recruitment, employment, and development, Accton takes into account the working ability of employees. The recruitment procedures comply with legal standards. Employees with different ethnic groups, religions, skin colors, nationalities, ages, genders, sexual orientation, marital status and political affiliation shall be subject to fair and impartial operating procedures and shall be treated equally. In addition, Accton ensures the freedom of employment of our employees by not using oppressive and coercive conditions to hire employees. We also adopt ethical treatment, child labor shall not be employed, physical punishment, abuse or coercion shall not be used against our employees. Accton regularly reviews and issues human resource reports and continues to practice the human rights issues of gender, racial equality and multi-ethnic diversity for all employees.</p> <p>Accton has formulated [Social Responsibility Manual] by referring to responsible business alliance (RBA). The purpose of the RBA is to ensure safe working environment for the supply chain of the electronics and network communications industries as well as take environmental responsibility in manufacturing process. Accton also adheres to this spirit, including child labor and underage workers, forced labor, health and safety and environment, free association, prohibition of discrimination and inhumane treatment, working hours and other human rights issues norms.</p>	No discrepancy
(II) Has Accton established and offered proper employee benefits (including compensation, leave, and other benefits) and reflected the business performance or results	V	<p>The employees are the most important asset of Accton. Accton believes that talents are important parts of the sustainable operation of an enterprise. Therefore, we are committed to providing our employees with quality jobs, including competitive salaries and benefits, a mature promotion channel and a safe environment, which are in compliance with relevant labor, environmental, safety and health regulations. Accton creates a working atmosphere for continuous learning that is innovation and fun, so as to attract and retain talents and ensure a diverse and inclusive human resource structure.</p> <p>Attract and retain talented people and guarantee the diverse and inclusive human resource structure.</p> <p>In order to create a quality and mutually beneficial working environment, the company continues to hold quarterly management meetings and provides a variety of feedback systems, including electronic bulletin boards (BBS), internal network (AccPortal) and physical feedback boxes.</p>	No discrepancy

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in employee remuneration appropriate ly?		<p>Encourage colleagues to give suggestions on operational or management measures, so that the voices and expectations of junior staff can be directly reflected to senior managers for reference of continuous improvement and corporate governance.</p> <p>At the same time, we also set up a special line for employees to complain: (03)577-0270 extension 3119, and set up E-mail address for employees to complain: hr885@accton.com, so as to continue to create smooth communication channel for employees. For foreign employees, we also have bilingual professionals responsible for daily coordination and communication, and create the culture of communication without obstruction.</p>	
(III) Does the Company provide a safe and healthy working environment for employees, and offer safety and health education for employees regularly?	V	<ol style="list-style-type: none"> 1. The company actively create the healthy and safe working environment, set up the dedicated safety and health management personnel. In addition to formulating safety and health work code, he also takes the initiative to carry out occupational safety and health risk evaluation and control, so as to grasp the impact of each change on safety and health. 2. Conduct annual internal audit and third party verification of ISO 45001 occupational safety and health management system to review system operation and continuous improvement. 3. Organized safety and health education and chemical hazard general courses for new and active workers every year. A total of 2,584 participants participated in occupational disease prevention and safety awareness training. In addition, it regularly conducts fire fighting, civil defense training, emergency escape drill and other related training to enhance staff's fire knowledge and emergency response ability. In 2020, 3,722 colleagues participated in the 75 courses of training. 4. Regularly sent colleagues to other places to receive professional training and certificates, such as occupational safety and health management, fire response, radiation protection, fire prevention management, organic solvent operation, stacker operation and environmental waste disposal and other related courses. A total of 110 colleagues obtained certificates in 2020. 5. The company has a health management office dedicated to staff health management, and planning health promotion and health talks and other related activities. It also provides comprehensive care and care to staff. Based on the results of sick leave care and annual health check classification, it proactively finds out the needs of staff, and referrals different protection plans according to individual circumstances. For example, the Maternal Protection and Exceptionally Overloaded and Middle-Aged Protection Program ensures that employees can perform their work in a safe 	No discrepancy

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		<p>and healthy environment. In 2020, it won the National Award for Excellent Performance in Workplace - Health Care.</p> <p>6. In the first half of 2020, due to the COVID-19 epidemic, education and training were suspended. In the second half of 2020, there were 6 health education and training sessions for new employees, with 216 participants in total.</p>													
(IV) Has Accton established effective career development and training plans for its employees?	V	<p>Accton attaches great importance to the development and training of talents. The items of training provided by Accton are composed of six categories: new employees, specialties, work efficiency, quality, environment safety and management. Accton cultivates internal lecturers actively to create a learning organization culture, sets up exclusive training classroom - “Accton College” for substantive courses, and uses “Online Learning Management System (LMS)” to provide a faster and more convenient learning platform for its staff. Accton attaches great importance to the orientation training of frontline staffs and has established a specialized simulation training center. The training in other places and training subsidies will be provided according to job requirements (the maximum subsidy ratio: 100%). In order to strengthen the language competitiveness, provide each employee with the fixed amount of foreign language training subsidy every year.</p> <p>In 2020, the company conducted 45,030 hours of education and training on related topics.</p> <table> <tr> <th>Learning areas</th> <th>Summary</th> </tr> <tr> <td>Orientation training</td> <td>The courses include company introduction, corporate regulations, corporate social responsibility, honest corruption, quality systems, etc., to help newcomers company and adapt to the environment.</td> </tr> <tr> <td>Work efficiency</td> <td>Including business presentation design, communication security, word processing, internal trainer training performance of colleagues.</td> </tr> <tr> <td>Professional knowledge and skills</td> <td>Domain Know-How, Advanced Manufacturing Professional Knowledge, etc.</td> </tr> <tr> <td>Quality management</td> <td>Includes common quality courses, such as ESD, solution, and project-based ISO courses to ensure procedures, improve product yield, and meet customer requirements.</td> </tr> <tr> <td>Environmental safety and occupational health</td> <td>According to the requirements of laws and regulations, provide job safety and health training and hazard general new employees, and provide different training for general and special work.</td> </tr> </table>	Learning areas	Summary	Orientation training	The courses include company introduction, corporate regulations, corporate social responsibility, honest corruption, quality systems, etc., to help newcomers company and adapt to the environment.	Work efficiency	Including business presentation design, communication security, word processing, internal trainer training performance of colleagues.	Professional knowledge and skills	Domain Know-How, Advanced Manufacturing Professional Knowledge, etc.	Quality management	Includes common quality courses, such as ESD, solution, and project-based ISO courses to ensure procedures, improve product yield, and meet customer requirements.	Environmental safety and occupational health	According to the requirements of laws and regulations, provide job safety and health training and hazard general new employees, and provide different training for general and special work.	No discrepancy
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		Leadership and management	According to the roles and responsibilities of supervisors, plan the training courses required for supervisors, corresponding to the management skills required at all levels. The courses are divided into rules and regulations, self-management, team management and career management.
(5) Has Accton followed relevant laws, regulations and international guidelines for the customer health and safety, customer privacy, and marketing and labeling of its products and services and established related consumer protection policies and grievance procedures?	V	Accton is committed to protecting the health, safety and privacy of its customers. Accton also provides a service contact window and email address on the company website and a channel for customers' questions, complaints and suggestions in the stakeholder section. Accton has assigned personnel to handle such issues immediately to protect customers' interests. In addition, Accton has formulated the "Customer Grievance Management Procedure" to address the issue of customer grievances. Accton will gather all relevant units to discuss and set a time limit to resolve the problem and for customer follow-up until the customer is satisfied before closing the case.	No discrepancy
(6) Has Accton established the supplier management policies requesting suppliers to comply with laws and regulations related to	V	In order to ensure that the supply chain of materials used by the company conforms to RoHS, REACH and other relevant international requirements, the company will start to conduct supplier material survey during the research and development stage. In 2020, 200 manufacturers responded to reports related to hazardous substances, and a total of 240 BOM were investigated. In addition, the company will regularly implement the IECQ QC080000 system certification, and has been completed in December 2020 and successfully passed the IECQ QC080000 system annual certification. In CSR corporate social responsibility, the company completed smoothly in February 2020 the RBA VAP certification and silver	No discrepancy

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environmental protection, occupational safety and health or labor rights and supervised their compliance?		<p>grade data, certification process for supplier management department, according to the RBA requires the company to classify the supplier management, in addition to the materials provided by suppliers, an additional manpower agencies, recruiters, environmental protection manufacturers, canteen contractor, Cleaning outsourcing vendors, security companies and other suppliers are also included in RBA management. This classification is revised into Supplier RBA Audit (WIC-SC02006) and listed as standard operating specification.</p> <p>None of the vendors of Accton has violated the following material regulations in 2020: Labor (1.1) Free Chosen Employment, Labor (2.1) Child Labor Avoidance, Health & Safety (2.1) Emergency Preparedness, whether the plant has proper fire detection and fire extinguisher; Health & Safety (2.2) Emergency Preparedness, whether there are procedures to handle emergency preparedness and assess emergency circumstances and events, and minimize the negative impact of emergency circumstances and events by implementing contingency plans and response processes; Ethics (7.1) Responsible Sourcing of Minerals.</p>	
V. Does Accton prepare the Corporate Social Responsibility report to disclose non-financial information in accordance with internationally recognized report preparation standards and guidelines? Has the aforementioned report obtained the assured or verified	V	In order to strengthen the compliance between this report and GRI Sustainability Reporting Criteria 2018 and to enhance the transparency and credibility of this report in social responsibility information, An independent third party organization, SGS Taiwan Inspection Technology Co., Ltd. (SGS Taiwan), was appointed to carry out relevant verification on the CSR Report 2020 of the company in accordance with AA1000 accountability principle standard.	No discrepancy

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opinion from a third party?

VI. If Accton formulated its own Corporate Social Responsibility Best Practice Principles in accordance with the Corporate Social Responsibility Best Practice Principles for TWSE/GTSM Listed Companies, please describe its implementation and difference between them:

Accton has established "Corporate Social Responsibility Best Practice Principles". The interests of stakeholders are fully considered and customers are treated in a fair and reasonable manner when fulfilling corporate social responsibility. In addition, suppliers are required to comply with the specifications stated in the supplier social and environmental responsibility agreement. Suppliers are expected to fulfill their corporate social responsibility. The operate of which is the same as the Principles.

VII. Other important information that facilitates the understanding of the fulfillment of corporate social responsibility:

"Accton Culture and Education Foundation" and "Taiwan Public Welfare Service Association" are two major public welfare units of Accton, and they jointly support the establishment of "Accton Public Welfare Center" website (www.17885.com.tw). Make use of Accton Technology Corporation expertise in network communication to Help all social welfare groups in Taiwan to raise funds online and publicize activities, and call on netizens to make contributions to Help emergency cases in Taiwan with the idea of "Direct Help-Direct Donation". Adhering to the concept of [Every heart of love will be a deeply planted seed, and it will grow into a shade and give back to the people who need more care], Accton hopes that through the participation of the public's love, the society can have a new glimpse of the realm of truth, goodness and beauty, and then form a circle of goodness.

Accton E-Charity

Assisting all public welfare organizations in Taiwan

Accton public library is not only an online donation platform, is also a platform for the communication of public resources, to provide social welfare groups, through the network transmission, spreading all kinds of social demand and service information, positive and effective to seek social charity resources, so as to invite the enterprises and the public, rich pay, powerful output, mutual help every corner of the socially disadvantaged groups.

By the end of 2020, All public welfare organizations in Taiwan has a total of 282 members of public welfare organizations and 300,000 individual members. Public welfare organizations can release information in real time through the website, making the platform a good place for collecting public welfare information. Through the website, we can raise money online, so that public welfare groups can be empowered to help more vulnerable people. Through the website, you can also collect the necessary materials and manpower. In order to free public welfare organizations from the burden of using the platform, Accton has absorbed all the operating costs of the website, hoping to exert the power of public welfare to the maximum. In 2020, the total amount of donations to all public welfare organizations in Taiwan through the website of Accton Public Welfare Pavilion will be NT\$31.21 million .

Taiwan Public Welfare Service Association

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Taiwan public service association always adheres to the belief of "where there is a need, go where there is a need". After actual visits and confirmation of the needs, the association hopes to make up for the insufficient resources of disadvantaged families, social welfare groups or rural schools in the shortest time. In 2020, the Taiwan Public Welfare Service Association will donate NT\$ 7,231,632 in total, covering emergency relief for vulnerable families and assistance for public welfare projects.

Help for Vulnerable Families

In 2020, Accton Public Welfare Center (www.17885.com.tw) has helped a total of 201 families in distress, with a total assistance amount of NT\$2,276,000 . Since its establishment in 2001, it has helped 1,760 families with a total amount of NT\$109,940,020. Accton Technology Corporation not only provides a social assistance platform for people to donate directly online, but also provides a convenient platform for reporting emergencies. If you find that your friends and relatives are in trouble, or you are in need of help, you can seek help through the platform. Since its establishment, the company has gathered the loving strength from the public, and has helped more than 1,700 families to go through the dark valley of life, so that they can see hope in the face of the future, and have the opportunity to regain their bright smile in the future! For vulnerable families in the society, Accton Public Welfare Center mainly provides the following assistance:

- (I) Living allowance: family in distress due to the main economical supporter of the family suffering emergency disasters, major diseases, or major natural disasters.
- (II) Medical allowance: The person suffering serious injury or illness, the medical expenses required cannot affordable by him/her or his/her dependents, and the additional medical expenses are not covered by the health insurance bureau or the labor insurance bureau.
- (III) Funeral allowance: disadvantaged families who suffer from misfortune and are unable to afford funeral expenses.
- (IV) Emergent disaster: major natural or man-made disasters that cause significant damage to the family and affect people's life in a short period of time.

Public welfare project assistance

- (I) Physical and mental disorders care care

In 2020, in order to help people with severe dementia and physical and mental disabilities get more appropriate and good care and care, Taiwan Public Welfare Service Association will donate 11 electric hospital beds to Ningyuan Nursing Home, with a total cost of NT\$ 350,000. It is expected to reduce the burden and pressure on the families and hospitals of the disabled from the medical and life care, so that the residents in the nursing homes can enjoy comfortable care and support.

- (II) Village social welfare materials donation

In order to improve the educational resources of Village, the Taiwan Public Service Association will donate the second-hand vehicle to the Xiangguang Association of Taiwan in 2020 to assist them in carrying materials to the Xiangguang. It will also donate a batch of new hot clothes and hand-made quilts to Qingquan, Zhudong and XinMalan, Taitung, which are served by Xiangguang. In addition, donated the related living materials to Pingtung Canaan Care Center to relieve the heavy burden of the unit's related care expenses. Donate the immediate livelihood materials needed by Pingtung Victory House, so that people with physical and mental disabilities can receive more appropriate services and proper care, as well as relieve the pressure of long-term care for their families; Donated white rice and living materials to

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Pingtung Xuhai Primary School, so that rural children can avoid hunger and focus on learning. We hope that through these efforts, more and more people will care about and support these social welfare organizations which are in great need of our care!

(III) Winter warm care activities

At the end of 2020, Taiwan Public Welfare Service Association will assist social welfare groups in the Spring Festival stove and dish activities, donating to Dr. Chen Wencheng Memorial Foundation, organizing the human rights desk, and assisting the Yunlin County Welfare and Protection Association for the Elderly to deliver warm Chinese New Year dishes to the homes of the elderly living alone, as well as organizing the Rizhao Center stove activities for the elderly, with a total donation of NT\$200,000 . Through the care of the Chinese New Year, we help the disadvantaged elderly and the political victims to enjoy the warmth and reunion of the society during the Lunar New Year.

(IV) School Aid Plan for Rural Children

In order to assist in Hualien county and township partial disadvantaged children from poor families, can set his mind at to go to school, parents and help the children in the school cost is larger, the economic burden of timely assistance, the Taiwan association of public service in 2020 donor care association in Hualien county mountain village of NT\$400,000, to reassure the original local people poor children can go to school, healthy growth.

(V) Care for the Homeless

Many street people want to regain their place in society, but many social realities make them feel helpless and powerless. In order to allow them to focus on their work, their luggage have a stable home, Taiwan public service association and the Taipei city government cooperation, the bureau of society in the Taipei main station set up "the homeless man's rack" in 2020, is completed by street friends together with master carpenters, let street friends leave luggage and belongings in storage, peace of mind to look for work and back again in the evening. We believe that this security is not only luggage, but also a psychological sense of security like returning home, so that they can go to find jobs, no longer displaced.

(VI) Promoting the concept of self-reliance

In order to promote the concept of self-support for the elderly, Taiwan Public Welfare Service Association and Yunlin Changtai Elderly School jointly shot five short films, hoping to make the public understand the spirit of "self-support" and redefine the meaning of "care" through the actual cases of the old school.

(VII) Sending love to the Nanhui

In response to Father Pak, Ying-en Social Welfare Foundation's "Illuminating the Way Home Project", Taiwan Public Service Association donated the service vehicle at the end of 2020. The vehicle provided a variety of services including day care, home visits, material donations and job training for persons with disabilities in the South Hui District. The service scope was more than 20 tribes across the four townships of dawu, jinfeng, darren and tamali. Many disabled people in these tribes are unable to move because of the lack of transportation, so transportation is the lifeblood of all services. This vehicle, full of love, care and materials, will continue to travel in the tribe of Nanhui in the future, so that the inter-tribal visits and material transport services are more stable! We also hope that more people in the society can pay attention to the disabled people in the village of Nanhui.

Accton Culture and Education Foundation

Accton Cultural and Education Foundation has long been committed to improving the education of rural children and disadvantaged children, hoping to use the power of the enterprise to narrow the gap between rural children and disadvantaged children, and through long-term investment and support, to provide disadvantaged

Items of Evaluation	Implementation		Deviation and causes of deviation from Corporate Social Responsibility Best Practice Principles for TWSE/TPEX Listed Companies
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children from rural areas with a secure learning environment, so that they can have the opportunity to change their future through education. The total donation amount of Accton Culture and Education Foundation in 2020 is NT\$ 2,125,712.

(I) "Book send hope" dream realizing action

Accton Culture and Education Foundation has changed the pattern of collecting Christmas gifts in previous years, inviting local schools, teachers and children to list their wish books, and calling on colleagues to collect books for rural children, hoping to have a longer and deeper impact on the children through reading. In 2020, it assisted Nanai Primary School of Hsinchu City, Ecliptor Primary School of Hsinchu City, Dahu Primary School of Hsinchu City, Fugui Primary School of Nantou County, Tainan Yi 'en Caring Association, and Rainbow-Shuangfu Association of Nantou County, and donated 1,207 books in total. Through reading, Accton hopes to expand the imagination of children and increase the possibilities of their future.

(II) Love Breakfast for Primary School in Hsinchu

In Hsinchu, at least thousands of children are on the edge of poverty because they are from the families with low and middle income, and they cannot obtain the subsidies granted by government. Since 2014, Accton has gathered the strength of its colleagues and adopted more than 850 disadvantaged primary school children in Hsinchu for a year of loving breakfast. In 2020, we have adopted the love breakfast of 150 children. We believe that giving children a nutritious breakfast can improve their learning ability and give them a chance to change their future!

(III) Hope Project of Education

Accton Culture and Education Foundation has held the idea of "Accton hopes to change the poverty cycle of indigenous families through education". It jointly launched the "Accton's Hope Project of Education" with Hsinchu Family Support Centre to provide school expenses for secondary school students in Wufeng and Jianshi. In 2020, a total of NT\$402,700 has been donated to assist 191 children. Over the past 14 years, more than 2,000 children have benefited from the donation, with a total amount of more than NT\$ 5 million. Accton Hope Project is not aimed at students with excellent academic performance, but encourages disadvantaged students who are striving for upward mobility to overcome the adverse economic conditions and go to school with peace of mind. Through education, the vicious cycle of poverty can be reversed.

(IV) Pingdong county haikouren community management association weak class auxiliary

Management Association in Pingtung Haikou people's Community opened auxiliary classes for disadvantaged children. Most of the children are raised by single parents, grandparents, from other places and other factors, the family function is not ideal, in the auxiliary class, teachers guide the children in their lessons as well as give guidance when the children's behavior is poor, so as to avoid prevent children from being led astray by neglect after school. Accton gathered the strength of the colleagues in the group and supported the meal expenses of its class and auxiliary classes for a long time, with a total assistance of NT\$196,800 in 2020.

(V) Conducting "I am not afraid of pressure" drama and spiritual lecture

Continuing the drama and lecture train in previous years, Accton Cultural and Education Foundation collaborated with Hsinchu local theater troupe "Fun Theatre" and psychological counselor Zhang, Min-cheung of Youqing Psychological Development Center. This year, with the theme of "Find Your Own Directions", children taught to understand their own strengths and weaknesses and to build up their self-confidence through a lively and relaxed way of teaching through drama and lectures. In 2020, four drama lectures held in Nantou Fugui Primary School, Tainan Love Hope Holistic Care Association, Tainan Grace Care Association, and Nantou Rainbow Shuangfu Association.